# 3. Monthly memberships

If you use our facilities regularly, our great-value memberships allow you to pay by an affordable monthly direct debit payment, and could save you money!

We offer a wide variety of memberships, including Fitness, Health Suite, Swimming and Swimming Lesson memberships.

If you want any more information about our memberships, our staff will be happy to help.

# 4. Booking details

All activities must be paid for at time of booking. This can be done by telephone, or at Reception. Notice of 24 hours is required for a cancellation. If you fail to give 24 hours notice of cancellation, you will not receive a refund for the lost booking. Members and Activage card holders will be charged a £2.00 cancellation fee.

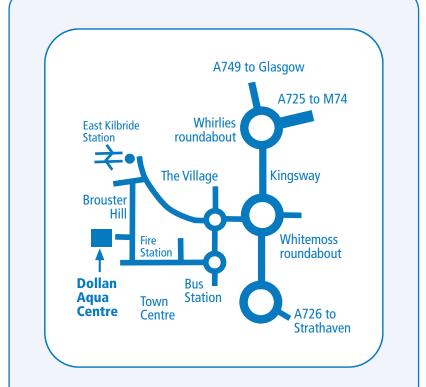
# 5. Feedback procedures

We are keen to get your feedback on our services and facilities. Please provide feedback via our 'Comments and complaints' leaflet. If you feel a member of staff has served you exceptionally well, please express this via our 'Excellence in customer service' leaflet.

# 6. General opening hours

Monday to Thursday: 7:00am – 10:00pm Friday: 7.00am - 8.00pm Saturday and Sunday: 8:00am - 5:00pm

For more information about South Lanarkshire Leisure and Culture's other facilities and services, please pick up a 'Discover South Lanarkshire Leisure and Culture' leaflet, or visit www.slleisureandculture.co.uk.



Dollan Aqua Centre, Brouster Hill, East Kilbride G74 1AF Tel: 01355 260000

This information can be made available in large print, please ask at Reception, or telephone: **01698 476202**. For information on disabled access, please see our 'Customer access' leaflet.





# Welcome to Dollan Aqua Centre



# This guide provides information about our:

- Facilities and services
- 2. Pay-as-you play prices
- 3. Monthly Direct Debit membership prices
- 4. Booking Details
- 5. Feedback procedures
- 6. General opening hours



# **Dollan Aqua Centre**

### 1. Our Facilities and Services

#### The Club Gym



Our club gym is well-equipped with a wide range of modern cardio-vascular and resistance equipment.

The Club Gym is open:

Monday to Thursday: 7:00am – 10:00pm

Friday: 7:00am – 8:00pm

Saturday and Sunday: 8:00am – 5:00pm

Please refer to 'The Club' leaflet for more information.

#### **Fitness Classes**

Dollan Aqua Centre has a vast fitness class programme with classes ranging from Yoga to Body Combat. Pick up a 'Fitness class timetable', or visit www.slleisureandculture.co.uk for details of all South Lanarkshire and Culture centres' timetables.

#### **Health Suite**

Dollan Aqua Centre's health suite includes a detoxifying sauna, a hydrating steam room, solarium, a relaxation area and an invigorating spa bath. It is the perfect way to relax and unwind.

The health suite is open:

Monday-Thursday 9:30am – 9:30pm

Friday: 9:30am – 8:00pm

Saturday and Sunday: 9:30am – 4:00pm

All sessions are mixed (except Wednesdays, ladies only). Swimwear must be worn. Admittance over 16's only.

#### **Swimming Pool**



Whether you want to lane swim on your lunch break to stay fit or attend swimming lessons, Dollan Aqua Centre's 50 metre pool with its adjustable floor provides a safe, spacious swimming environment for you.

The main pool is open:

Monday – Thursday 7:30am – 9:30pm\*

Saturday\*\* and Sunday: 8:00am – 4:00pm

Friday: 7:30am – 8:00pm

#### Adults only on Monday night.

- \* No public swimming between 4:30pm and 6:00pm due to swimming lesson and club programme excluding Wednesday.
- \*\* Public Swimming in 2 lanes only between 8:00am 9:15am.

# 2. Pay-as-you-play prices (1 April 2011 - 31 March 2012)

At Dollan Aqua Centre you can pay for your activities as you attend, or pay monthly be direct debit with our great-value memberships (see overleaf for details).

Activity	Adult	Junior
Swim	£4.20	£2.45
Health Suite	£5.60	-
Group Swimming Lessons for block of 8	£40.00	(see memberships)
Private Swimming Lessons	£17.85	£15.10
Gym Session	£5.10	£2.55
Fitness Class	£4.60	£2.30
Club Active	£29.20	£14.60

<sup>\*</sup> Family Swim (2 adults, 2 children=£10.85+£1.45 per extra child

#### **Leisure For All**

Concession, Student and Scholars cards entitle holders to up to 50% off most pay-and-play activities. Activage cards allow free use of SLLC indoor leisure facilities for South Lanarkshire residents aged 60 or over. Contact reception for application form.

<sup>\*\*</sup> Gym orientation programme, free for fitness members